

#### NATIONAL ADVOCACY. COMMUNITY ACTION.



# IMPACT REPORT 2022

### LAND ACKNOWLEDGEMENT

YWCA Cambridge is located on the Haldimand Tract, land promised to the Haudenosaunee people of the Six Nations, which includes six miles on either side of the Grand River. This unceded territory is the traditional territory of the Neutral, Anishnaabeg and Haudenosaunee Peoples.

We acknowledge the rich histories and ways of knowing of the Indigenous peoples of these lands who lived on them and had their own governance structures and ways of knowing for thousands of years before European colonizers arrived. We acknowledge that colonization was a genocidal practice and that Indigenous peoples were not in need of "civilizing" by colonizers. We acknowledge that a part of colonization was murdering and displacing Indigenous peoples from their lands and their communities, from their languages and ways of knowing, from their families. We acknowledge the enduring richness of Indigenous cultures despite the colonial project, and we honour that resilience and power.

We commit to using this understanding to inform our work to ensure we do not perpetuate the harms of colonization and instead work to repair them. We commit to continuously investigating our policies, practices and our long history to come to terms with and acknowledge the harms we've participated in or even propagated, and to truly, intentionally and genuinely do the work of reconciliation. We commit to being a part of a society that creates a roadmap to reconciliation.

YWCA Cambridge

# WHAT GUIDES OUR WORK

As a member agency of YWCA Canada, YWCA Cambridge is part of a national movement known as the country's oldest and largest women's multi-service organization, the largest national provider of shelter, literacy, life skills, employment and counselling programs, and is the second largest provider of child care services in Canada. For over 70 years, YWCA Cambridge has been a respected leader on issues that impact women and girls in our community.

#### MISSION

YWCA Cambridge, a trusted community leader, gives a voice to the needs of cis and trans women and girls and non-binary and twospirit individuals through innovative and responsive programs, services and advocacy.

#### VISION

Through leadership, advocacy and program and service delivery, YWCA Cambridge will influence communities to ensure all cis and trans women and girls and nonbinary and two-spirit individuals are respected, valued and equal.

OUR CORE VALUES		
Accessibility	Equity	Accountability
Community Mindedness	Inclusion	Self Determination

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# **OUR LEADERSHIP TEAM**

#### **EXECUTIVE TEAM**

Chief Executive Officer Kim Decker

Director of Finance, Administration, and Roots of Empathy Coordinator Mary Wright

**Director of Communications and Advocacy** *Rosalind Gunn* 

**Director of Philanthropy** *Nataleigh Ballantyne* 

**Director of Programs** *Kate Taylor* 

Director of Child Care Services Kristina Lyman

#### **CORE SUPPORT TEAM**

**Project Manager** Zoe Whitman

Wigg Coordinator and Graphic Designer Kristen Gaudet

#### **PROGRAM STAFF**

**Uplift Coordinator** Ashley Locke

Small Steps to Success Program Coordinator Sara Hohenadel

Small Steps to Success Outreach Coordinator Terra MacDonald

Youth Program and Volunteer Coordinator Tara Kleinsteuber

Outreach Coordinator Shannon Thoms

Where I Stand Program Facilitator Caitlyn Jaipersaud

#### CHILD CARE CENTRE SUPERVISORS

Kim Whalen Wendy Gilchrist Gillian Scott Susan Mathers Fatma Elhefney

#### CHILD CARE CENTRE ASSISTANT SUPERVISORS

Katrina O`Brien Laura Einwechter Mellissa Slade



# FROM OUR BOARD PRESIDENT & CEO

Despite the continued impacts of the pandemic, 2022 was a year of resiliency, innovation, transformation and hope. At the heart of our work is a team of Board, staff and volunteers who are dedicated to working toward gender equity, speaking up and speaking out for social justice and the prevention of gender-based violence. We are guided by our commitment to providing an intersectional feminist lens on issues that impact women, girls and gender diverse individuals, at the local, provincial and federal levels.

Again this year we adapted our programs and services to meet the complex and changing needs of women, girls and gender diverse individuals in our community. Whether youth programs or employment programs for women, we continue to create safer spaces for our participants where they can be their authentic selves and find support and hope. Our child care staff have been on the front line providing care since the beginning of the pandemic and through the stresses and many changes over the past three years, they continue to provide the highest quality educational, fun and engaging programs for the children in their care.



Norma McDonald Ewing Board President



**Kim Decker** Chief Executive Officer As an individual organization and with our YWCA colleagues in Ontario, we remained a strong voice in our community advocating for gender equity, employment programs for women, a national child care plan that not only meets the needs of families, but the realities of child care providers and provided input into the National Action Plan to end gender-based violence.

We could not do this work without the commitment of donors, funders and our community partners. To each of you we offer our heartfelt thanks and gratitude. We end 2022, knowing that our work and our advocacy is making a difference in our community and in the lives of the women, girls and gender diverse individuals we support. In 2023 YWCA Cambridge will celebrate its 75th birthday. We look forward to celebrating the history and the legacy of the courageous women that brought us to where we are today.

hantoonldting Kim Decker

#### **2022 Board of Directors**

President Norma McDonald Ewing

**Past-President** Christine Vigna

**Vice-President** Jess Hewitt

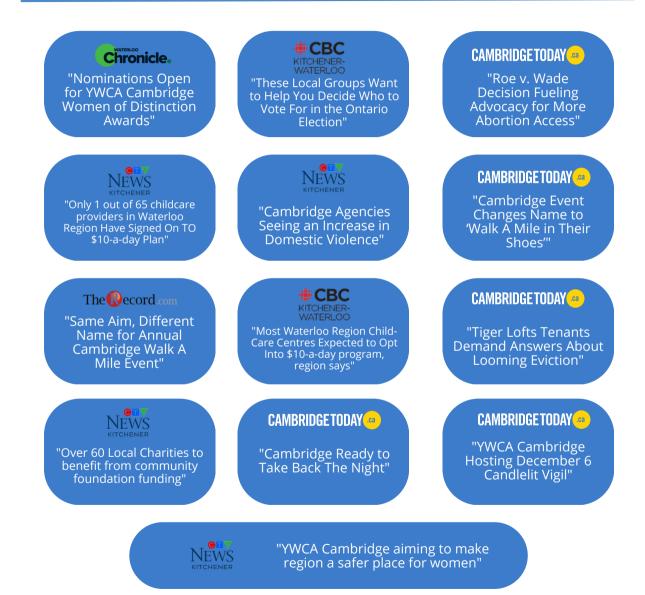
Treasurer Darlene Sigel

**Secretary** Sue Sturdy

#### **Members**

Ailish McIntyre Valerie Pollard Lauren Reny Meagan Swan Stacey Colliver Naomi Ma Melissa Kennedy

# YWCA CAMBRIDGE IN THE NEWS





Since 2019, YWCA Cambridge has been partnered with YW Kitchener-Waterloo on a joint capacity-building and advocacy project called **The Feminist Shift**, funded by Women and Gender Equality Canada. Through this collaboration, we've produced countless opinion pieces published in local media, various podcast episodes on our Feminist Shift Podcast, hosted a number of public education events and joined with other local organizations to produce systems-changing research projects.

2022's key project was Project Willow, a joint initiative between YW Kitchener-Waterloo, The Coalition of Muslim Women KW and Community Justice **Initiatives.** The community-based research project spoke directly to women and gender diverse individuals with living or lived experience with homelessness and sought to understand their experiences with gender-based violence while being unhouse. The findings were startling. We hope this is only the beginning of addressing the intersecting crises of women's homelessness and gender-based violence in Waterloo Region.



I think Women need to know that it's not okay to be abused by any means, and there's no wrong reason to call if you're being abused, you'r being abused, and you have every right to call and seek shelter and seek a safer place to be."

- Project Willow Participant

you're homeless"

Experiences of gender-based

violence among women experiencing homelessness

in Waterloo Region

PROJECT

At YWCA Cambridge, advocacy rooted in advancing gender and socio-economic equity is a core part of our work. Though we are a smaller organization, we continuously push the needle on social change through collaboration and coalition-building with other social justice organizations.

2022 was an incredible year for movement on gender equity in our community and more broadly across Canada.

#### In 2022, we:



Built on decades of feminist advocacy pushing for a **national child care plan** and finally saw this long-held dream come to fruition with the **Canada -Ontario child care agreement**;



Met with countless elected officials at all levels of government to **push for action on the workforce crisis facing the child care sector** and also to bring a **gendered lens to the housing and homelessness crisis**, particularly in Cambridge;



Led a successful **YWCA Ontario** provincial election campaign, **#ChooseGenderEquity**, which called for political candidates to commit to addressing systemic inequities growing along socio-economic, racial and gender lines;

Participated in a national **"Add the M"** campaign to improve equality in sports, highlighting the fact that women's sports always have the 'w' and men's sports are just called "sports";



Wrote countless letters and submissions to provincial and federal leaders on issues relating to child care, gender equity and budgets; and



Joined YWCAs from across Canada for our annual **Day on the Hill**, meeting federal ministers and senators to call for increased funding to address the **crisis of women's homelessness in Canada**.

# EARLY LEARNING AND CHILD CARE

#### Building Foundations for Children's Futures



# 600+ children

across five child care centres

St. Elizabeth: 50 Adler Drive St. Margaret: 210 Cowan Blvd Woodland Park: 555 Ellis Road Blue Heron: 749 Grand Valley Drive LINC: 6 Cambridge Street The centre feels like an extended family. The staff are nurturing, kind, engaged and loving. Everyone there has a passion for fostering confidence and a sense of belonging for every child who walks through the front door.

-Parent



#### September 6 2022 the centre opens to the public



# 100 + new child care spaces



Woodland Park Child Care Centre opened its doors in September and has been thriving ever since. It has been described by parents as "happy," "warm" and "loving," - everything that we strive for in all of our child care centres.



# Welcome to PRESCHOOL



















# **SUMMER CAMP**

#### Another Epics Summer in the Books

YWCA Cambridge Summer Camp at Shade's Mills Conservation Area is a favourite among children in Cambridge and the surrounding area and has been for over 53 years. Every year, our camps fill up just days after registration opens - and we know that's because our staff work so hard to create fun, safe and exciting programming for all campers!





# THE W

#### Empowering Youth To Be the Change



**Gender-based violence** prevention, education and awareness is offered to youth of all genders ages 6+ through presentations and workshops available free to local schools, community-based programs and spaces throughout **Waterloo Region**. Facilitators create a **safer space** through the use of a participant-led model of programming. This model encourages youth to share and direct the learning through their participation, ensuring that conversations are relevant and include the lived experiences and identities of participants within the group. Workshops engage youth in **open dialogue** and activities that reflect real life scenarios in order to increase **awareness** and **critical thinking** around **gender-based violence** and its impacts, while **creating safer communities for all**.

Workshops can be offered as a series of conversations that build on the topics and concepts or as one-off workshops focusing on one theme or topic. Workshops include **gender and socialization**, **healthy relationships**, **consent** and **bystander intervention**. Through these workshops, participants are encouraged to form their own definitions, better understand what feels safe or unsafe within their relationships, push back against harmful stereotypes and learn how to safely respond when experiencing or witnessing violence.

THE W

Helping youth chart their own courses





In 2022, YWCA Cambridge's renowned TechGyrls program was taken national by YWCA Canada!

TechGyrls aims to improve the mental well-being, community connections, essential skills, access to technology and education outcomes for girls and gender diverse youth between the ages of 9 and 13 from communities across three provinces. YWCA Canada partnered with YWCA Cambridge, YWCA Hamilton, YWCA Niagara Region, YWCA Toronto, YWCA Moncton and YWCA St. John's to offer this unique program.



#### Fostering the Changemakers of Tomorrow

#### Take Back the Night

Thursday September 15 was our first in-person **Take Back the Night** rally and march in recognition of sexual and gender-based violence. This event aims to reconnect the community with the organizations working toward ending GBV and supporting those who have experienced and are healing from sexual and gender-based violence. The W welcomed community partners **Sanguen Health Services**, **Women's Crisis Services of Waterloo Region**, **Shelter Movers and OK2BME** and also highlighted the work of YWCA Cambridge partnerships with **Feminist Shift** and **Project Willow**. The event, including the rally and march, was hosted by a group of youth participants who bravely shared their voices, spoke to the need for safer space and led the community with chants throughout the march of downtown Cambridge.



# THE W

Building Key skills and Better Futures For Women and Gender Diverse Individuals





🐨 Wealthsimple Foundation

2022 saw the launch of the The **Next Accelerator Project**. The Next Accelerator helps families access the Canada Learning Bond in order to start saving toward their child's education. This two-year project is funded by **Employment and Social Development Canada (ESDC)** and aims to increase awareness about the **Canada Learning Bond (CLB)** among modest income, fixed income, single parent and newcomer families across Canada. Its primary goal is to improve access to education and financial knowledge among families.

YWCA Cambridge, in partnership with **YWCA Canada**, also launched the **Dollars and Sense Program**, which, through various workshops and other programming, aims to improve financial literacy, reduce financial stress and address specific needs of participants.

#### Taking those steps, big and small

It changed my life for the better and I'm so thankful I was blessed to have the opportunity to take it. If I ever know anyone in need of something like this, I'd highly encourage them to take this course.

-Small Steps to Success Participant

#### **Small Steps to Success**

2022 brought different challenges from other pandemic years, but YWCA staff and community supporters stepped up and adapted to meet the changing needs of participants. Through our 12-week Small Steps To Success pre-employment and life skills program, we reached 24 women with programming and wraparound supports. Our **Women In Transition** program, which is open to all graduates of SSTS, continued offering opportunities for connection and fun, reaching 112 women.

#### **Festive Futures**

Festive Futures is about spreading holiday cheer to people often not included in community holiday giving programs: adult women. This year, the Festive Futures program was able to reach 25 women and raised a total of \$3805.00 for the purchase of gifts.

# THE W

#### Breaking Down Gendered Barriers to Success

#### **Uplift Reskilling and Upskilling**

Through partnerships with post-secondary institutions such as the University of Guelph and McMaster University, the YWCA Uplift program provides women and gender diverse individuals the opportunity to reskill or upskill in advanced manufacturing or data science all while having access to additional supports related to navigating non-traditional workplaces and job development. Key highlights from Uplift, operated by six YWCAs across Ontario:

- 135+ graduates, all successful in finding gainful, relevant employment;
- 74% of graduates are new Canadians, arriving in the last five years;
- On average, we have seen a **\$29,284 increase in salaries** among participants in the YWCA Cambridge Uplift program alone;
- Participants reported a 98% increase in feeling more secure in their job, a 99% increase in feeling competent and confident in themselves to apply for jobs and a 96% increase in overall life satisfaction; and

Uplift provided me with a chance to get into a field that is predominantly run by men. It not only gave me the education and resources I need to succeed but the genuine care from staff at the Uplift Program and their constant effort to connect us with the Data Science community and job resources made this experience incredible....

-Uplift Participant

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NATIONAL ADVOCACY. COMMUNITY ACTION.

# YOURNOUR</

BEING A MONTHLY DONOR HAS DIRECT IMPACT, CREATES LOCAL EMPOWERMENT AND STRENGTHENS COMMUNITY ENGAGEMENT.

#### BECOME A MONTHLY DONOR TODAY!



WWW.YWCACAMBRIDGE.CA

# **ROOTS OF EMPATHY**

Roots of Empathy is a world-renowned, evidence based social and emotional literacy program. At the heart of the program is a local family and their baby, our "tiny teacher." As the students witness the baby's emotional and physical milestones, they learn more about the baby and themselves. This program plays an integral role in helping students to express themselves and understand the perspectives of their classmates in a risk free learning environment. Research shows a decrease in aggression and an increase in co-operation and understanding others in host classrooms.







#### A YWCA CAMBRIDGE SOCIAL ENTERPRISE

# \$257,638

GIFT & GALLERY

In total sales in 2022 with proceeds going towards supporting our agency

# \$10k+

In sales at the Lynn Spence "High Tea & High Fashion" event hosted in partnership with Soroptimist International of Cambridge

# 2,000+

Volunteer hours given to supporting WIGG in 2022.

*After 12 years of operating the social enterprise, YWCA Cambridge announced that the* brick and mortar shop would be closing March 2023, while **wiggonline.com** remained for one year, and two WIGG pop-up shops would be planned for Fall 2023 and Spring 2024.



# **2022 WOMEN OF DISTINCTION AWARDS**

#### Courage in COVID



This year, the awards celebrated courage in COVID-19, highlighting the many ways women stepped up professionally and personally to keep their communities thriving through a seemingly endless pandemic. 2022 was a triumphant return of the event: we sold out in just a few days!



Courtney Waterfall, Pandemic Innovation Carolina Miranda, Education Hero Bibi Corbeil, Education Hero Brenda Parrot, Healthcare Hero Audrey Hill, Humanitarian/Volunteerism Nicole Mahmood, Social Action & Advocacy

Pamela Mangos, Laura McKenna and Joanne Malone, Community Champion Jessica Montague March, Small Business Champion

Dr. Hsiu-Li Wang, Lee Fairclough, Dr. Sharon Bal, Shirley Hilton, Vickie Murray and Jennifer Davis, Courage of COVID Abiha Syed and Rubina Bilal, President's Award

# WALK A MILE IN THEIR SHOES

#### Presented by Meridian Credit Union Meridian



# **2022 FINANCIAL HIGHLIGHTS**

As of December 31, 2022

#### **Revenues & Expenditures**

RECEIPTS	
Grants & Subsidies	\$2,580,961
Program Fees	\$1,983,143
Retail Sales	\$257,638
Contributions	\$35,078
Other Receipts	\$45,082
Fundraising	\$55,265
Investment Income	(\$43,077)
TOTAL:	\$4,914,090

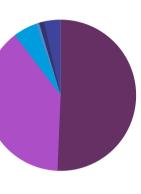
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EXPENSES	
Salaries & Benefits	\$3,524,858
Supplies	\$446,641
Rental & Occupancy	\$373,102
Sub-Contracts	\$164,554
Office & Admin	\$132,306
Consumables	\$48,925
Travel	\$31,925
Recruitment & Education	\$17,027
Interest & Bank Charges	\$24,850
Amortization	\$12,778
Promotion & Publicity	\$16,730
Professional Fees	\$9,194
Productive Enterprise	16,509
TOTAL	\$4,819,399

Government Rebates	\$12,144
EXCESS OF RECEIPTS OVER EXPENSES	\$106,835

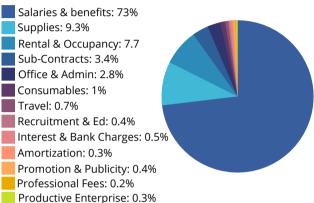
# **2022 FINANCIAL HIGHLIGHTS**

#### REVENUE

Grants & Subsidies: 52%
Program Fees: 40%
Retail Sales: 5.2%
Contributions: 0.7%
Other Receipts: 1.1%
Fundraising: 1.1%
Investment income (loss): (\$43,077)



#### **EXPENSES**



#### **Balance Sheet**

ASSETS		Liabilities & Net Assets	
Cash	\$1,189,833	Accounts Payable	\$77,063
Marketable Securities	\$1,049,341	Government Remittances	\$2,327
Accounts Receivable	\$45,913	Deferred Revenue	\$636,123
Inventory	\$138,230	NET ASSETS	\$1,864,262
HST Recoverable	\$62,042	TOTAL:	\$2,579,775
Capital Assets (net of accumulated amortization	\$94,416	NET ASSETS - END OF YEAR	
TOTAL:	\$2,579,755	Excess of receipts over expenses	\$106,835
		Transfers	
		TOTAL:	\$1,864,262

# THANK YOU TO OUR DONORS AND PARTNERS

#### Foundations

Cambridge & North Dumfries Community Foundation Cambridge Gaming Association Canadian Women's Foundation Hamilton Community Foundation Kitchener-Waterloo Community Foundation Ontario Trillium Foundation The Lyle S. Hallman Foundation United Way Waterloo Region Communities

#### **Government Funders**

Federal Development Canada Government of Canada: Women and Gender Equality Canada and Canada Summer Jobs Region of Waterloo

#### **Other Funders**

Conestoga College OBIAA Grant Ontario Chamber of Commerce Roots of Empathy Soroptimist International of Cambridge YWCA Canada

#### **Corporate and Other Partners**

Bennett Chevrolet Buick GMC Cambridge Today Domino's Pizza Cambridge Graham Matthew Chartered Professional Accountants Mabel's Labels Meridian Credit Union Phidon Pens Pro-Act Consulting The Art of Home The Witty & Co Toyota Manufacturing Canada Inc Transchem 107.5 Dave Rocks FM

In 2023, we will be celebrating **75 years** of the legacy of women leading change in Cambridge and beyond. As we approach this milestone, we'll be looking forward with hope and anticipation to a whole new generation of women, girls and gender diverse people who will continue the work of **four courageous women who, in 1948, had the foresight to envision the immeasurable impact a YWCA would have in our community**.

> - Kim Decker CEO, YWCA Cambridge



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